

# Cookie Policy

This policy provides details on the cookies used by Galytix CreditX agent application.

## Definitions

For the purposes of this Cookie Policy:

**Agent** is the CreditX Agent, an AI-powered assistant web application developed by Galytix.

**Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Galytix Limited, Unit 14, Princeton Mews, 167 London Road, Kingston Upon Thames, England, KT2 6PT as well as its subsidiaries / branch(es):

- Galytix Analytics Pvt Ltd, Plot No. 17, Sec 44, Gurugram Haryana, India,
- Galytix s.r.o., Rybná 716/24, Praha 1, 11000, Czech Republic, and

**Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.

**Device** means any device that can access the Website such as a computer, a cellphone or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Usage Data** refers to data collected automatically, either generated by the use of the Website or from the Website infrastructure itself (for example, the duration of a page visit).

**You** means the individual accessing or using the Website, or the company, or other legal entity on behalf of which such individual is accessing or using the Website, as applicable.

## What are cookies?

Cookies are small text files placed on your computer by the websites that you visit. They are commonly used to make websites work, as well as to provide information to the owners of the site.

Cookies can be:

- **Session cookies:** these cookies remain in your browser during your browser session only, i.e. until you leave the website.
- **Persistent cookies:** these cookies remain in your browser for a set period of time after the browser session (unless deleted by you).

## Why do we use cookies?

We only use **essential cookies** necessary for the Agent to operate.

The following table explains in details the types, categories, and purpose of cookies.

Provider	Name	Purpose	Duration
<b>Essential cookies</b>			
Galytix	route	<b>Persistent cookie.</b> Used for load balancing to direct a User's requests to the same server during a session to maintain consistency and improve performance.	2 days
Fingerprint	_iidt _vid_t	<b>Persistent cookie.</b> Used to identify user browser to enable free questions for unauthenticated users.  Information in the cookie sent to Fingerprint Identification service, information about Fingerprint privacy is available on their website: <a href="https://dev.fingerprint.com/docs/privacy-and-compliance">https://dev.fingerprint.com/docs/privacy-and-compliance</a>	1 year
Auth0	_legacy_auth0.*.is.authenticated auth0.*.is.authenticated	<b>Persistent cookie.</b> Used to support authentication process to provide unrestricted access to the Agent.  User will be redirected to Auth0 website to complete the authentication. Information about Auth0 privacy policies is available on their website: <a href="https://auth0.com/docs/secure/data-privacy-and-compliance">https://auth0.com/docs/secure/data-privacy-and-compliance</a>	1 day

## Managing cookies on Your device

You can control and manage cookies using Your browser. Please note that removing or blocking cookies can impact Your user experience and some functionality may no longer be available.

Most browsers allow you to view, manage, delete and block cookies for a website. Please refer to the documentation for your browser for additional details.

When you first open the Agent, you will be asked to provide us consent to use non-essential cookies. At the moment, we do not use any non-essential cookies but if You decide to reject non-essential cookies we will not place them on your device if we enable them in future.

However, we will still need to use the essential cookies. **By continuing using the Agent You consent to the creation of essential cookies for the purposes described above.**

Please see [Privacy policy](#) for more detail how we protect Your data.